

James D. McIntosh Jr.

Portfolio: <http://mcintoshportfolio.weebly.com/>

EDUCATION

Cumulative GPA: 3.919

- **Elizabethtown Community and Technical College** – Elizabethtown, KY
 - **Major:** Welding Technology
- **B.A., Lindsey Wilson College** – Columbia, KY
 - **Major:** Media Studies, **Ephasis:** Journalism
 - **Minor:** English
- **Gulf Coast State College** – Panama City, FL

EXPERIENCE

Kentucky Army National Guard – Campbellsville, KY

Motor Transportation Operator (October 2021 - Present)

- Prepared for and completed training until September 2022
- Attend monthly drills to learn and refresh Army skills and knowledge

Manchester Tank and Equipment – Campbellsville, KY

Aluminum Tank Line Worker (September 2021 - Present)

- Machine Operator (September 2021 - September 2022)
 - Assembled, tested, and sometimes repaired forklift tanks by operating various large machines
 - Utilized some handheld tools and methods as well, including manual dunking, pneumatic impact wrenches, and hand taps
 - Sometimes assisted with welding processes, including semiautomatic GMAW for internal tank parts, automatic GMAW for external tank seams, and manual GTAW for external repairs
- Welding Specialist (September 2022 - Present)
 - Focus primarily on GTAW, grinding, and tapping tasks to repair tanks
 - Rework valves by painting EverSeal onto them or taping them
 - Still assist with other tasks as necessary

Acton Retreat Campgrounds – Campbellsville, KY

Groundskeeper (May 2018 - Present)

- Clean and maintain grounds and buildings
- Unlock doors for renters
- Assist renters with their needs

Rev – Online

Freelance Captioner (April 2015 - December 2015 & July 2020 - Present)

- Type captions for videos
- Synchronize captions with audio

VIPKid – Online

English as a Second Language Teacher (March 2019 - September 2021)

- Taught English to young Chinese students
- Incorporated technological, critical thinking, and math skills into lessons

Intelenet Global Services/Teleperformance – Campbellsville, KY

Customer Service Agent, Airline Cargo Account (January 2016 - September 2019)

- Phone Agent (January - April 2016)
 - Received and made phone calls in a professional manner
 - Handled sensitive customer information
 - Accessed, modified, and recorded data in a database
 - Utilized common and specialized software to fulfill requests and conduct research
 - Employed problem solving skills
- Email Agent (April - July 2016)
 - Had the same prior responsibilities, but with fewer phone calls
 - Replied to emails and composed new ones
- Regional Sales Support Representative (August 2016 – September 2019)
 - Had all of the same prior responsibilities, but for specific customer bases
 - Assisted sales representatives with special projects
 - Booked specialty shipments
 - Familiarized myself with and redistributed localized information
 - Occasionally traveled to Chicago to work directly with representatives
 - Helped other regional sales desks as necessary and when possible

LWC Theatre Program – Columbia, KY

Public Relations Intern (August - December 2015)

- Wrote press releases
- Took photographs at events
- Processed images for publication using Adobe Photoshop
- Crafted social media messages
- Created videos using MAGIX Movie Edit Pro 2013 Plus

Lindsey Wilson College – Columbia, KY

Writing Fellow & Tutor (January - December 2015)

- Helped students learn how to write well in particular classes
- Tutored a student for Computer Concepts and Applications

RaiderView, Student Newspaper of Lindsey Wilson College – Columbia, KY

News Editor/Reporter (August 2013 - December 2015)

- Conducted interviews with sources
- Wrote news and feature articles
- Copy edited and proofread documents for publication
- Provided photographic support for news and feature articles
- Processed images for publication using Adobe Photoshop
- Designed pages for publication using Adobe InDesign
- Selected to be Video Producer for web content

Youth Haven Bible Camp – Beattyville, KY

Jr. Staff (2010 - 2013 & 2015, June - August)

- Performed counselor duties, including for special needs campers
- Cleaned and maintained grounds and facilities
- Performed customer service duties in camp store
- Prepared and supervised recreational activities
- Worked in the kitchen

RaiderCast, News Magazine of Lindsey Wilson College – Columbia, KY

News Reporter/Anchor (January - May 2015)

- Presented news on-camera and recorded voiceovers
- Wrote scripts
- Conducted interviews with sources
- Captured raw footage
- Retrieved graphics and sound effects
- Edited news packages using Final Cut Pro

Adair County Community Voice – Columbia, KY

News Reporter (September - December 2014)

- Conducted interviews with sources
- Wrote news and feature articles
- Provided photographic support for various newspaper sections
- Researched and copied public record documents
- Managed the Newsroom email account
- Designed pages for publication using Quark
- Copy edited and proofread pages for publication

Anderson's Pizzeria – Columbia, KY

Kitchen Staff (October 2013 - October 2014)

- Prepared and cooked food
- Cleaned the kitchen and dining areas
- Helped prepare neighboring YogurtTown facility and equipment for grand opening

Staff Management|SMX – Campbellsville, KY

Seasonal Amazon Staffer (December 2013 - March 2014)

- Packed and sorted merchandise for shipment
- Transported containers around the warehouse using pallet jacks
- Cleared jams on catwalk conveyor belts
- Restocked supply conveyors

Lindsey Wilson College – Columbia, KY

Federal Work Study (August - December 2013)

- Administrative Assistant, Division of Applied and Interdisciplinary Studies
 - Transcribed and filed documents as the editorial assistant for an upcoming book
 - Ran errands based on needs of division chairperson
- Staff, Cranmer Dining Center

COMMUNITY SERVICE

- **Berean Community Fellowship** – Columbia, KY
Volunteer for the Financial Committee, Sound Booth Team, Child Care, and Local Events (December 2015 - Present)
- **Stoner Creek United Methodist Church** – Campbellsville, KY
Kids' Camp Assistant (June 2019)
- **Youth Haven Bible Camp** – Beattyville, KY
Work Week Volunteer (August 2013)
- **Knox Association of Baptists** – Barbourville, KY
Event Volunteer (March 2013)
- **Amazing Creation Balloon Zoo** – Panama City, FL
Volunteer (April - May 2012)
- **Fellowship of Christian Teaching Homes Co-op** – Panama City, FL
Photographer (2011 - 2012)
- **Ironman Triathlon** – Panama City Beach, FL
Booth Volunteer (November 2011)
- **Heritage Bible Church** – Panama City, FL
Sound Booth and Events Volunteer (2008 - 2011)
- **Panama City Rescue Mission** – Panama City, FL
Klothes For Kids Volunteer (August 2011)
- **Temple Baptist Church** – Flatwoods, KY
VBS Volunteer (2007 & 2010 - 2011, June)
- **Tyndall OSC Thrift Shop** – Tyndall AFB, FL
Volunteer (February - May 2011)
- **Steve Southerland for Congress** – Panama City, FL
Campaign Volunteer (October 2010)
- **Habitat for Humanity** – Flatwoods, KY
Volunteer (June 2010)
- **Camp Charis** – Pelham, GA
Old Home Christmas Kitchen Volunteer (December 2008)
- **Incirlik Air Base** – Turkey
Sound Booth, VBS, and Post Office Volunteer (2006 - 2008)

ACTIVITIES

- Manchester Tank and Equipment – Currently Serving a year on the Employee Safety Committee as the Line 5 representative (January 2023 - Present)
- ECTC Creative Writing Club – Served as the club secretary and participated in club activities and events (August 2021 - May 2023)
- Ft. Leonard Wood SHARP Program – Joined the SASH Team to watch for and intervene in instances of sexual assault and harassment during training (August 2022 - September 2022)
- Teleperformance – Served a term on the local Employee Engagement Team generating and discussing ideas and assisting with events (April - June 2019)
- FlyBy Promotions Blogger Network – Wrote reviews for and hosted giveaways on my blog (May 2016 - September 2017)
- LWC – Published a photo in an issue of the annual publication *Orpheus* (2016)
- Lindsey Wilson Players – Attended meetings, assisted with preproduction tasks, and participated in events (August 2013 - December 2015)
- LWC – Partook in the Entrepreneurial and Career Expo (November 2015)
- LWC – Advertised for the Art Gallery in a team called the Appalachian Advertising Agency (February 2015 - May 2015)
- Sigma Tau Delta – Served as Public Relations Officer and an *Alpha Kappa Phi Review* editor and volunteered at a Club Fair table (September 2014 - May 2015)
- LWC Creative Ministries – Performed in skits (September 2013 - May 2015)
- LWC – Cooperatively made a promotional video for a business student's Idea State U contest project: MedWatch (February - March 2015)
- Katie Murrell Library – Took and donated photos of older LWC presidential pictures for upload to the online drive (November 2014)
- LWC Student Government Association – Functioned as a Club Representative and then a Commuter Representative (September 2013 - October 2014)
- TheatreFest! – Played two minor roles and drew the curtain in *The Sound of Music* (May - July 2014)
- LWC Student Directed Plays – Portrayed Victor Hugo in “The Divine Fallacy” (February - May 2014)
- LWC Student Activities Board – Partook in meetings and helped with events (August 2013 - May 2014)
- East Barbourville Baptist Church – Sang bass in the choir (September 2012 - August 2013)
- NSLS Community Service Carwash – Washed cars and held a sign (April 2012)
- NSLS – Organized and attended meetings in a SNT Group (February 2012)
- Florida Virtual School – Published works in two issues of *Virge* (2011)
- Travis Bakewell's Eagle Scout Project – Provided physical labor (2011)
- FCTH Yearbook Committee – Presented ideas and constructed pages with specialized software (2010 - 2011)
- FSU Panama City – Went to Advanced STEM Camp (July 2010)
- Florida Virtual School – Beta tested Conspiracy Code (2009 - 2010)
- Florida Virtual School – Participated in a video conference to Canada about Conspiracy Code (May 2010)

- Incirlik Unit School – Wrestled on a team (November 2007 - February 2008)
- Incirlik Unit School & 39th Air Base Wing – Acted mentally injured during a mass casualty exercise (December 2007)

CERTIFICATIONS

- Welder Performance Qualification Record for GTAW on .25-inch plate with ER70S-6 filler metal and Argon in the 3G position without backing, Elizabethtown Community and Technical College (2023)
- AWS Certification for GMAW on 1-inch plate with .045-inch ER70S-6 in the 1G position with backing, Elizabethtown Community and Technical College (2023)
- AWS Certification for FCAW on 1-inch plate with .045-inch E71T-1 in the 3G and 4G positions with backing, Elizabethtown Community and Technical College (2023)
- AWS Certification for SMAW on 1-inch plate with 1/8-inch E7018 in the 3G position with backing, Elizabethtown Community and Technical College (2023)
- ARC Welder, Elizabethtown Community and Technical College (2023)
- AMS National Skills Standards Level I, Elizabethtown Community and Technical College (2023)
- Gas Metal Arc Welder, Elizabethtown Community and Technical College (2023)
- Gas Tungsten Arc Welding, Elizabethtown Community and Technical College (2023)
- Shielded Metal Arc Welding, Elizabethtown Community and Technical College (2023)
- Tack Welder, Elizabethtown Community and Technical College (2023)
- Successful Completion of the Motor Transport Operator Course 88M10, Department of the Army (2022)
- Production Line Welder, Elizabethtown Community and Technical College (2022)
- AWS Certification for 1G 3/8 inch SMAW welding also good for 1F and 2F positions, Elizabethtown Community and Technical College (2022)
- Arc Cutter, Elizabethtown Community and Technical College (2021)
- Welder Helper, Elizabethtown Community and Technical College (2021)
- TEFL (Teaching English as a Foreign Language) Online to Young Learners, TEFL in China (2020)
- Advanced Training for Teaching English Online, TESOL International Association (2019)
- Foundational Training for Teaching English Online, TESOL International Association (2019)
- Microsoft Office Specialist: Word 2000, Microsoft (2008)

AWARDS AND ACHIEVEMENTS

- Fall 2022 Dean's List for Part Time Students, Elizabethtown Community and Technical College (2023)
- Spring 2022 President's Honor List for Fulltime Students, Elizabethtown Community and Technical College (2022)
- Fall 2021 Dean's List for Fulltime Students, Elizabethtown Community and Technical College (2022)
- American Airlines Cargo Account, Best Operations Team for 2016, Intelenet's Regional iSparkle Awards (2017)
- American Airlines Cargo, Cargo Airline of the Year, *Air Cargo News* (2017)
- American Airlines Cargo, Cargo Airline of the Americas, *Air Cargo News* (2017)
- American Airlines Cargo, Cargo Airline of the Year, *Air Cargo News* (2016)
- American Airlines Cargo, Cargo Airline of the Americas, *Air Cargo News* (2016)
- President's List, Lindsey Wilson College (2016)
- Magna Cum Laude, Lindsey Wilson College (2015)
- First Place Feature Headline, KIPA Conference (2015)
- Third Place Feature Story, KIPA Conference (2015)
- RaiderView, Third Place Opinion Page, KIPA Conference (2015)
- Honored for participation in the group presentation of MedWatch, Academic Celebration Week, Lindsey Wilson College (2015)
- RaiderView, First Place Award, Best Newspaper, ASPA National Journalism Competition (2015)
- Dean's List, Lindsey Wilson College (2015)
- RaiderView, First Place Award, Best Newspaper, ASPA National Journalism Competition (2014)
- Membership in Sigma Tau Delta International English Honor Society (2014)
- Journalism Excellence Award for Outstanding Achievement in Journalism, Lindsey Wilson College (2014)
- President's List, Lindsey Wilson College (2014)
- President's List, Gulf Coast State College (2012)
- Dean's List, Gulf Coast State College (2011)
- Membership in The National Society of Leadership and Success (2011)
- High School graduate with Highest Honors (2011)
- National Fitness Award (2011)
- Honors List, Gulf Coast Community College (2010)
- Certificate of Academic Excellence in Biology Lab, Fellowship of Christian Teaching Homes Co-op (2010)
- Most Improved Wrestler, Incirlik Unit School (2008)